



November 30, 2016

Dear Healthcare Leader,

Participate in the Chapter Quality Network U.S. Immunizations Project and learn how to:

- Effectively implement the Advisory Committee on Immunization Practices (ACIP) schedule to provide the best care for every child every time
- Improve office workflows
- Use immunization information systems (IIS) to effectively manage and increase your immunization rate

All while earning MOC Part 4 credit

The NYS AAP - Chapter 2 would like to invite you to participate in the Chapter Quality Network (CQN) U.S. Immunizations Project. The project is led by the national office of the American Academy of Pediatrics (AAP) and is providing our chapter with tools, resources and technical support to lead a quality improvement (QI) effort amongst 10 to 15 practices. The project aim is to improve vaccination rates for children up to two years of age across the United States. This project is funded by an independent grant from Pfizer, Inc.

Fifty (50) points of American Board of Pediatrics (ABP) Maintenance of Certification (MOC) part 4 performance in practice credit will be offered for successful completion of the project and will be awarded in two cycles in 2017 (25 points) and 2018 (25 points).

In addition to educational resources, support for the program includes access to a Quality Improvement Coach (QIC). The QIC will help chapters and practices as they make system-based changes that improve immunization rates including patient reminders and recalls, as well as working in partnership with their state immunization registry. The AAP's Quality Improvement Data Aggregator (QIDA) will be the project data collection tool and access will be provided free of charge for the all participants during the duration of the project. The national office will provide monthly data reports on practice performance.

Why join a learning collaborative?

Physicians who participate in improvement work are more likely to make and sustain changes when they are supported by their practice members and colleagues outside their practice. Practices participating in this project will be working with a core QI team from their office and will be sharing what they have learned with the other participating practices in their chapter via conference calls and electronic communication. Past CQN participants have reported increases in leadership skills, and increased adherence to national pediatric guidelines.

What are the benefits of participation?

Participation in this project provides many benefits to participating teams:

• Improve patient care and immunization rates for your practice

- Earn ABP MOC Part 4 credit and Performance Improvement Continuing Medical Education (PI CME) credit
- Demonstrate improvements at the practice level through monthly data reports showing progress on key quality indicators
- Improve the efficacy and efficiency of your office system
- Access to national QI experts and coaching, including feedback about progress
- Access to QI tools, resources, and technical support, including access to QIDA for data collection and reporting
- Network with other pediatricians engaged in QI work
- Transform your practice to provide better quality care on a population basis

What is expected of participating practices?

From February 2017 through February 2018, 10 to 15 pediatric practices from the NYS AAP - Chapter 2 will participate in a learning collaborative designed to implement immunization process improvements to increase rates as well as working closely with registry management staff in your state.

Selected teams will participate in 4 learning sessions (2 in-person, 2 via webinar), followed by action periods where they will have the opportunity to test changes in their clinical setting. During the action periods, sites will measure their progress toward improvement goals. Expert faculty will coach teams to assist them in applying key changes to their office/clinics.

Participating practices will work with a multi-disciplinary "core QI team" of clinical and administrative staff from their office to improve immunizations rates. The practice team will be responsible for:

- 1. Form a core team with at least three members, including:
 - A physician leader;
 - A nurse, nurse practitioner or medical assistant; and
 - A practice manager or administrator
 - One member is asked to commit to being the day-to-day team contact.
- 2. All physicians (even if they are not active participants) should be aware of and support the project and provide electronic informed consent acknowledging practice involvement and aggregate data from the practice.
- 3. Complete the work outlined in the CQN U.S. Immunizations Pre-Work Packet collecting baseline rates.
- 4. Core QI team members should attend and participate in each of the four learning sessions. Specifically, the physician leader must attend.
- 5. Attend monthly conference calls with other participating practices to review data and share best practices.
- 6. At a minimum, the core team must meet twice a month to plan and carry out tests of change.
- 7. Core team designates a team member who is responsible for entering data into the Quality Improvement Data Aggregator (QIDA) data collection system by the monthly deadline.
- 8. Complete activities outlined in the Practice Key Driver Diagram.
- 9. All HEDIS Childhood Immunization Status Combo 3 vaccines administered by participants must be recorded in the IIS and practice records.
- 10. Complete practice-level surveys to provide feedback, assess progress and identify barriers.

- 11. Post, share and review practice level data transparently with all clinicians in the practice and across the CQN collaborative. Identifiable practice data cannot be shared outside of the collaborative without permission from the PI.*
- 12. For coaching purposes, participating providers should be willing to discuss their individual performance data with the practice physician leader and chapter leadership team.
- 13. The practice physician leaders are expected to document and attest for other practice physicians' participation requirements for ABP MOC Part 4 credit.

*Individual patient data entered by the practices will be reviewed at an aggregated level by national, chapter and practice leadership to facilitate engagement.

If you are interested in participating or receiving more information about the CQN U.S. Immunizations Project, please contact Dr. Ken Bromberg, Physician Lead, at kbromberg@nyc.rr.com, or Ms. Elie Ward, Project Manager, at eward@aap.net. Practice recruitment will end on January 10, 2017.

Thank you very much for your interest in this new AAP chapter program.

Sincerely,

Kenneth Bromberg, MD, FAAP

Kennett Bromberg

Physician Lead

Elie Ward, MSW Project Manager